How do I find my way around?
• Maps of the library buildings and campus are available at any library service desk

How can I find books? What if the UO does not have the book I need?
• Use LibrarySearch on the UO website to find books on all subjects
• Write down the location and call number to find the book on the shelf
• Put books on hold and pick them up at any library location using LibrarySearch
• Use Summit or Interlibrary Loan to get books not available from the UO Libraries
• Book not on the shelf? Ask for help at the checkout/information desks

How can I find articles? What if the UO does not the article?
• A database will have articles from all kinds of source types (newspapers, journals, etc.). Use one of these methods and see which works best for you:
  • Use LibrarySearch on the UO website by typing in your keywords
  • Use the “Articles by Subject” tab on the UO Libraries website to search several databases at once for a specific subject
  • Search a specific database in your subject area
• Click “View Online” or “FindText” link to locate the full article
• Articles may be online, in print, or on microfilm
• Use Interlibrary Loan to get articles not available from the UO Libraries

Does the University have special or rare materials?
• Special Collections and University Archives on the 2nd floor of Knight Library houses rare and unique non-circulating collections of manuscripts, rare books, photographs, films, and the university archives
• Open to all students, faculty, staff, and the public

Where do I get course reserves?
• Click on the “Course Reserves” link on the library homepage and type in course number or faculty last name
• Note the location and call number of the items you want and ask at the desk of the location

How can I get help with research? library.uoregon.edu/general/GETHELP.html
• Save time – ask a librarian! Text, chat, email, phone, in person – whatever your preference!
• Consult the research guide for your subject area: researchguides.uoregon.edu
• Contact the librarian for your subject: library.uoregon.edu/specialists

How can I use the library from off-campus? library.uoregon.edu/connect
• Log in to “My Library Account” to renew books online
• Use a Virtual Private Network (VPN) connection or sign in when prompted for off-campus access
Are there study rooms in the library? [library.uoregon.edu/general/study-spaces]
- There are a number of study rooms (group and individual) in all of the libraries; some are available on a walk-in basis, others can be booked in advance from the library website
- Many study rooms have a screen and laptop input for group work or presentations

Are there library computers I can use?
- Dozens of computers are available throughout the libraries for student use
- A/V equipment is available for checkout in the Center for Media and Educational Technologies (ground floor of Knight Library)
- Wireless is available throughout the libraries: [library.uoregon.edu/systems/wireless.html]

How can I print, scan, or make photocopies?
- The UO Libraries have many black-and-white and color printers, photocopiers, and scanners
- To print and make copies you will need “Campus Cash”—add money to your card at the Checkout/Information Desk in Knight Library, at the EMU Card Office, or online
- Black/white copies and computer printouts are $.08; color is $.25; scanning is free
- Print from your laptop: [library.uoregon.edu/printing]

Are there services for people with disabilities?
- The library is committed to accessibility and offers many assistive services: [library.uoregon.edu/general/services/disabilityservices.html]
- The UO’s Adaptive Technology Center is located in Knight Library. Use of the Center requires a referral from the Accessible Education Center: [aec.uoregon.edu]

Does UO have more than one library?
- There are six libraries located on the Eugene campus, each with a special focus:
  - Knight Library (humanities, social sciences, business)
  - Science Library
  - John E. Jacqua Law Library (quiet study)
  - Architecture & Allied Arts (AAA) Library
  - Mathematics Library
  - Global Scholars Hall Library Commons (popular materials)
- There are two libraries not on the Eugene campus:
  - UO Portland Library & Learning Commons (Portland, OR)
  - Oregon Institute of Marine Biology Library (Charleston, OR)
- Find out more about each library: [library.uoregon.edu/locations]

When are the Libraries open?
- Library hours vary throughout the academic year from library to library
- Hours online: [library.uoregon.edu/locations-hours]
- Knight Library is open 24 hours, Sunday-Thursday, weeks 3-11 of fall, winter, and spring terms
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- Articles may be online, in print, or on microfilm
- Use Interlibrary Loan to get articles not available from the UO Libraries

How can I get help with research? library.uoregon.edu/general/-gethelp.html
- Save time – ask a librarian! Text, chat, email, phone, in person – whatever your preference!
- Consult the research guide for your subject area: researchguides.uoregon.edu
- Contact the librarian for your subject: library.uoregon.edu/specialists

How can I use the library from off-campus? library.uoregon.edu/connect
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Are there study rooms in the library? Anything specific to grad students? library.uoregon.edu/general/study-spaces
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How can I get help with the classes that I teach?
• Canvas help: blogs.uoregon.edu/canvas/training
• Library/research session for your students: library.uoregon.edu/instruct/classes.html
• Put materials on reserve for your students so that everyone can access them:
  library.uoregon.edu/reserves/requestreserves.html